**Interim Code of Pastoral Care for Domestic Students**

**Six General Outcomes**

### *Introduction:*

*The purpose of this code is to ensure, so far as is practicable, that domestic tertiary students can succeed academically in a safe, healthy and supportive learning environment, where –*

* 1. *they are accepted and respected; and*
  2. *receive an education that values their identity, language and culture, and those of their family and whanau.*

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| Outcome 1: A safe and supportive learning environment Students experience a physically safe and mutually supportive learning environment that responds to the needs of all students. | Outcome 2: Assistance for students to meet their basic needs Students have adequate access to advice, information and services which help them to meet their basic needs. | Outcome 3: Physical and mental health of students Students are assisted by providers to manage their physical and mental health, and to access support when needed. |
| Outcome 4: Progress and personal development of students Students are assisted by providers to transition to tertiary study, progress and achieve in their studies, and to develop knowledge, skills and experience to prepare them for further work or study. | Outcome 5: Inclusive learning environment Students experience an inclusive learning environment where they are accepted and valued, respected, free from racism and discrimination, and connected with social and cultural networks. | Outcome 6: Student voice The mana of students is upheld in their learning environment and their voices are heard and integrated in decisions around the planning and provision of student support services. |

**Interim Code of Pastoral Care for Domestic Students**

**Four Outcomes for Provision of Pastoral Care in Tertiary Student Accommodation**

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| Outcome 7: A positive and supportive environment in student accommodationStudents have a positive and supportive residential environment that assists with their learning and wellbeing | Outcome 8: A supportive residential communityStudents in student accommodation live in a communal environment that promotes healthy living and social wellbeing. |
| Outcome 9: Accommodation plans, administration and operational policiesThe pastoral care needs of residents are met through effective student accommodation contracts and practices of providers | Outcome 10: Building facilities and resourcesStudent accommodation facilities and services are maintained to a standard sufficient to support residents’ social, mental and physical wellbeing and educational success. |